




# JBL PARTYBOX ON-THE-GO 2 PLUS



**OWNER'S MANUAL**

## IMPORTANT SAFETY INSTRUCTIONS

### For all products:

1. Clean only with a dry cloth.
2. Do not block any ventilation openings. Install this apparatus in accordance with the manufacturer's instructions.
3. Do not install this apparatus near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
4. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
5. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles and the point where they exit from the apparatus.
6. Use only attachments/accessories specified by the manufacturer.
7. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over. 
8. Unplug this apparatus during lightning storms or when unused for long periods of time.
9. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, or the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
10. To disconnect this apparatus from the AC mains completely, disconnect the power-supply cord plug from the AC receptacle.
11. The mains plug of the power-supply cord shall remain readily operable.
12. This apparatus is intended to be used only with the power supply and/or charging cable provided by the manufacturer.

**The following instructions may not apply to waterproof devices. Refer to your device user manual or quick start guide for more waterproof instruction if any.**

- Do not use this apparatus near water.
- Do not expose this apparatus to dripping or splashing, and ensure that no objects filled with liquids, such as vases, are placed on the apparatus.

### WARNING:

- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE.

## CAUTION

### RISK OF ELECTRIC SHOCK. DO NOT OPEN.



THIS SYMBOL ON THE PRODUCT MEANS THERE IS UNINSULATED, DANGEROUS VOLTAGE WITHIN THE PRODUCT ENCLOSURE THAT MAY PRESENT A RISK OF ELECTRICAL SHOCK.



THIS SYMBOL ON THE PRODUCT MEANS THERE ARE IMPORTANT OPERATING AND MAINTENANCE INSTRUCTIONS IN THIS GUIDE.

### CAUTION FCC AND IC STATEMENT FOR USERS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAN ICES(B)/NMB(B)

### FCC SDOC SUPPLIER'S DECLARATION OF CONFORMITY

HARMAN International hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B.

### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Caution:

- Changes or modifications not expressly approved by HARMAN could void the user's authority to operate the equipment.

## For Products That Transmit RF Energy:

(i) This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

### (ii) Radiation Exposure statement

This equipment complies with FCC and IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

## For radio equipment operates in 5150-5850MHz

### FCC and IC Caution:

High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage to LE LAN (Licence-Exempt Local Area Network) devices. No configuration controls are provided for this wireless equipment allowing any change in the frequency of operations outside the FCC grant of authorization for US operation according to Part 15.407 of the FCC rules.

### IC Caution:

User should also be advised that:

1. The device for operation in the band 5150 - 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
2. The maximum antenna gain permitted for devices in the bands 5250 - 5350 MHz and 5470 - 5725 MHz shall comply with the e.i.r.p. limit; and
3. The maximum antenna gain permitted for devices in the band 5725 - 5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

**Use Restriction** Attention in European Union, operation is limited to indoor use within the band 5150-5350 MHz.

### Correct disposal of this product (Waste Electrical & Electronic Equipment)

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



## This product is RoHS compliant.

This product is in compliance with Directive 2011/65/EU and UK The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, and its amendments, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

## REACH

REACH (Regulation No 1907/2006) addresses the production and use of chemical substances and their potential impacts on human health and the environment. Article 33(1) of REACH Regulation requires suppliers to inform the recipients if an article contains more than 0.1 % (per weight per article) of any substance(s) on the Substances of Very High Concern (SVHC) Candidate List ('REACH candidate list'). This product may contain the substance "lead"(CAS-No. 7439-92-1) in a concentration of more than 0.1% per weight.

At the time of release of this product, except for the lead substance, no other substances of REACH candidate list are contained in a concentration of more than 0.1% per weight in this product.

### Note:

- On June 27, 2018, lead was added to the REACH candidate list. The inclusion of lead in the REACH candidate list does not mean that lead-containing materials pose an immediate risk or results in a restriction of permissibility of its use.

## For devices with headphone jacks

### WARNINGS/CAUTIONS



Do NOT use the headphones at a high volume for any extended period.

- To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the headphones on your ears, then turn the volume up gradually until you reach a comfortable listening level.

## For Products That Include Batteries

### Instructions for Users on Removal, Recycling and Disposal of Used Batteries

To remove the batteries from your equipment or remote control, reverse the procedure described in the owner's manual for inserting batteries. For products with a built-in battery that lasts for the lifetime of the product, removal may not be possible for the user. In this case, recycling or recovery centers handle the dismantling of the product and the removal of the battery. If, for any reason, it becomes necessary to replace such a battery, this procedure must be performed by authorized service centers. In the European Union and other locations, it is illegal to dispose of any battery with household trash. All batteries must be disposed of in an environmentally sound manner. Contact your local waste-management officials for information regarding the environmentally sound collection, recycling and disposal of used batteries.

**WARNING:**

- Danger of explosion if battery is incorrectly replaced. To reduce risk of fire, explosion or leakage of flammable liquid/gas, don't disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), sunshine or like, expose to extremely low air pressure or dispose of in fire or water. Replace only with specified batteries. The symbol indicating 'separate collection' for all batteries and accumulators shall be the crossed-out wheeled bin shown below:



**WARNING - For Products Contain Coin/Button Cell Batteries**

DO NOT INGEST BATTERY, CHEMICAL BURN HAZARD. This product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

**For All Products with Wireless Operation:**

HARMAN International hereby declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and UK Radio Equipment Regulations 2017. The declaration of conformity may be consulted in the specs section of the product detail page, accessible from [www.jbl.com](http://www.jbl.com) or in [www.jbl.com/doc](http://www.jbl.com/doc).

## **EPILEPSY WARNING**

**A few people may experience epileptic seizures when viewing flashing lights.**

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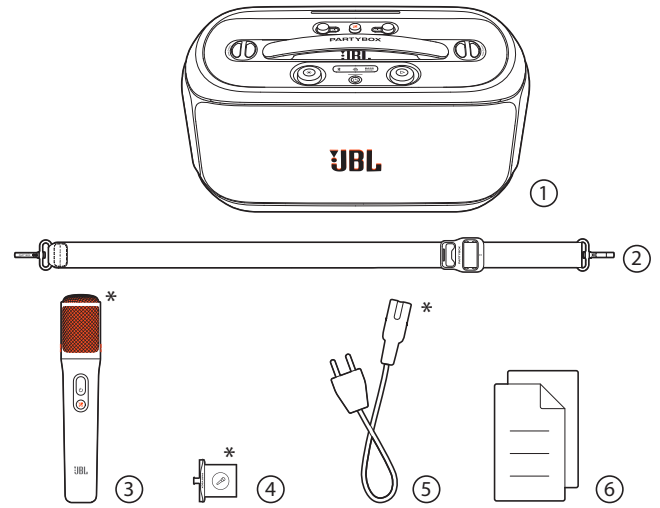
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## 1. INTRODUCTION

Congratulations on your purchase! This manual includes information about the **JBL PARTYBOX ON-THE-GO 2 PLUS** speaker. We encourage you to take a few minutes to read this manual, which describes the product and includes step-by-step instructions to help you to set up and get started. Read and understand all the safety instructions before using your product.

If you have any questions about this product, its installation or operation, please contact your retailer or customer service, or visit us at [www.jbl.com](http://www.jbl.com).

## 2. WHAT'S IN THE BOX

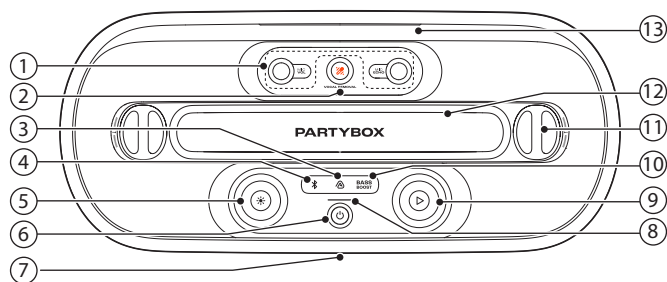


- 1) Main unit
- 2) Shoulder strap
- 3) Wireless microphone\*
- 4) Microphone holder\*
- 5) Power cord\*
- 6) Product information

\* The plug type and the quantity of power cords, microphones, and microphone holders vary by regions.

## 3. PRODUCT OVERVIEW

### 3.1 Top panel



#### 1) Microphone controls

##### MIC VOL

- Adjust the microphone volume (if connected).

##### MIC ECHO

- Adjust the echo level.

#### 2) VOCAL REMOVAL

- Press to turn vocal removal on or off.
- Rotate to adjust vocal track levels.

#### 3)

- Press to enable or disable multi-speaker connection via Auracast.

#### 4)

- Press to enter Bluetooth pairing mode.

#### 5)

- Press to turn light effect on or off.
- Hold for more than 2 seconds to turn strobe / starry light on or off.
- Rotate clockwise / counterclockwise to switch between different light patterns.

##### Caution:

- Do not look directly at the light-emitting parts when the speaker lights are turned on.

#### 6)

- Turn the power on or off.

#### 7) Top edge lighting

#### 8) Battery level indicator

#### 9)

- Press once to play or pause playback.
- Press twice to skip to the next track.
- Press three times to skip to the previous track.
- Rotate clockwise / counterclockwise to increase / decrease the main volume.

#### 10)









- Select a bass level: level 1, level 2, or off.

#### 11) Shoulder strap hooks

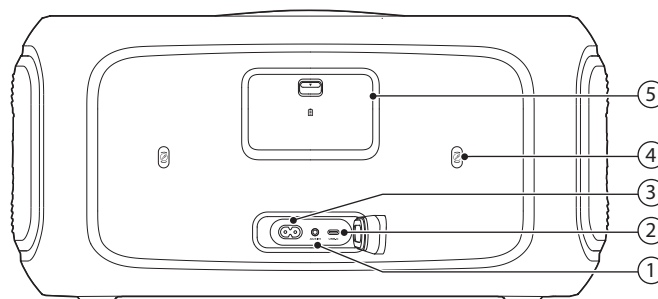
#### 12) Handle

#### 13) Mobile device dock

##### LED behavior

	<input type="radio"/> Solid white	Power on
	<input type="radio"/> Dim white	Standby
	<input type="radio"/> Off	Power off
		Pairing
	<input type="radio"/> Solid white	Connected
	<input type="radio"/> Off	Not connected
<b>BASS BOOST</b>	<input type="radio"/> Solid white	Level 2
	<input type="radio"/> Dim white	Level 1
	<input type="radio"/> Off	Off
	<input type="radio"/> Solid white	Multi-speaker connection enabled
	<input type="radio"/> Off	Multi-speaker connection disabled
	<input type="radio"/> Solid white	Vocal removal on
	<input type="radio"/> Off	Vocal removal off
		Low battery
		Charging
	<input type="radio"/> Solid white	The speaker is fully charged when the entire light stripe turns solid white.

### 3.2 Back panel



#### 1) AUX IN

- Connect to an external audio device through a 3.5 mm audio cable (not supplied).

#### 2) USB-C

- Connect to a USB storage device.
- Connect to your PC, tablet, or other mobile devices.
- Charge your mobile devices.

#### 3) AC power socket

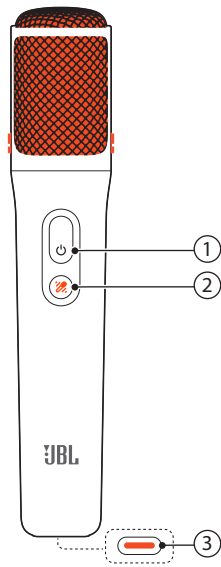
- Connect to AC power supply.

#### 4) Microphone holder mounting hole

#### 5) Battery compartment







- Pull down the latch to open the battery compartment.

### 3.3 Wireless microphone



#### 1)

- Press to turn the microphone on or off.
- Status indicator

Battery status:	
 Solid white	More than 4 hours of playtime remaining
 Flashing red	Less than 4 hours of playtime remaining
 Solid red	Charging the microphone
2.4GHz wireless connection:	
 Flashing white quickly	Pairing with the speaker
 Solid white	Connected with the speaker
Software update:	
 Flashing white and red alternatively	Updating software

#### 2)

- Press to enable vocal removal and adjust vocal track levels.

#### 3) Charging socket

- Charge the microphone (USB-C cable not supplied).

## 4. PLACEMENT

#### Caution:

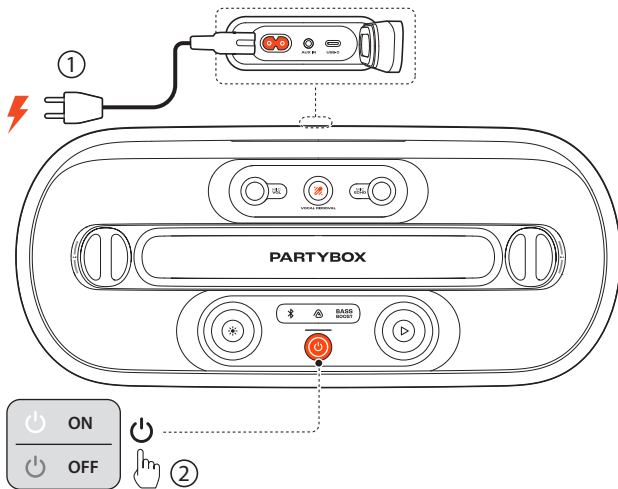
- Do not sit or lean on the speaker or push it sideways to avoid tip-over and possible damages.

Place the speaker on a flat, stable surface and ensure that the rubber feet side is down.

## 5. POWER ON

### Cautions:

- Use the provided power cord only.
- You can use either AC power or the built-in battery as power supply to the speaker.



1. Connect AC power.
  - To use the built-in battery, disconnect the AC power after charging the speaker.
2. Press **⏻** to power on.

### Tips:

- Fully charge the speaker before first-time use to prolong the lifespan of the built-in battery.
- To protect battery lifespan, fully charge at least once every 3 months. Battery life will vary due to usage patterns and environmental conditions.
- When the speaker is on, you can check the battery level by pressing any button on the speaker except **⏻**.
- The speaker switches to standby mode automatically after 20 minutes of inactivity. You can press **⏻** on the speaker to switch to normal operation.

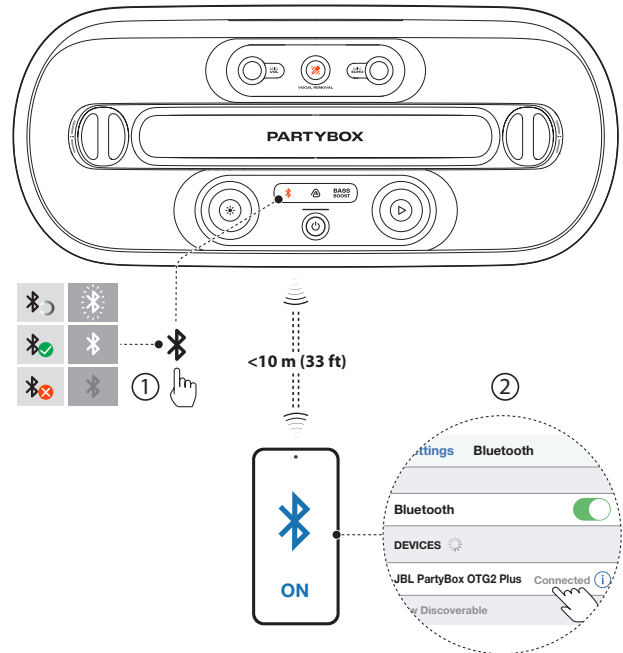
## 6. USING YOUR PARTYBOX

### Notes:

- Only one sound source can be played at a time.
- Starting playback from another source will always interrupt the current source.

### 6.1 Bluetooth connection

You can use the speaker with your Bluetooth enabled smartphone or tablet.



1. Press **Ⓜ** on the speaker to enter Bluetooth pairing mode.
2. Choose **JBL PartyBox OTG2 Plus** on your Bluetooth device to connect.
3. Once successfully connected, you can stream audio from your Bluetooth device to this speaker.

### Notes:

- This speaker supports multi-point connection. You can pair a second Bluetooth device without disconnecting the first one.
- Enter "0000" if a PIN code is requested for connection to a Bluetooth device.
- Bluetooth performance can be affected by the distance between this product and your Bluetooth device and the environment of operation.

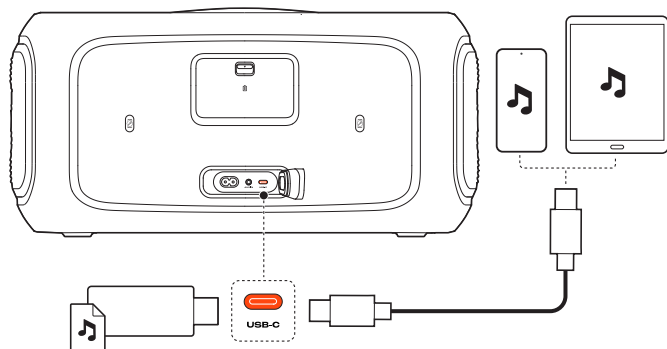
### To terminate the Bluetooth-enabled device:

- Turn off this speaker, or
- Disable Bluetooth on your device.

**To reconnect the Bluetooth-enabled device:**

- When you turn on this speaker next time, it tries to reconnect the last connected device automatically.
- If not, manually select **JBL PartyBox OTG2 Plus** on your Bluetooth device to connect.

**6.2 USB connection**



- Connect the speaker with a PC, tablet, or other mobile devices for audio playback and recording (microphone input only).
  - Plug a USB storage device that contains playable audio contents into the USB-C port of the speaker (not for EMEA region).
- The speaker switches to the USB source automatically.  
 → Audio playback will start automatically.

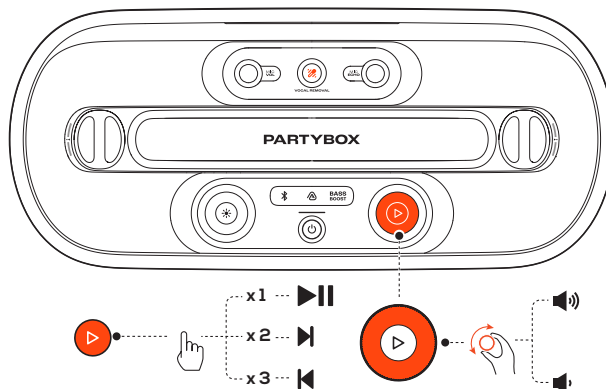
**Supported audio formats**

Extension	Sample rate	Bitrate
MP3	44.1 / 48	32/40/48/56/64/80/96/112/128/160 (kbps)
WAV	44.1 / 48	128/352.8/384/705.6/768/1411/1536 (kbps)
FLAC	44.1 / 48	132/163/168/183/271/308/351/402/463 508/514/614/628/661/654/678/694/695 711/737/741/747/751/752/766/768/770/778/781/786/787/789/791/813/817/839/845/853/856/859/866/867/882/885/886/887/890/900/910/911/912/915/916/917/920/921/928/929/936/937/941/944/951/969/970/981/986/990/992/997/999/1001/1005/1012/1015/1017/1019/1020/1021/1033/1034/1036/1040/1041/1048/1053/1057/1085/1123 (kbps)

**6.2.1 Recording audio to USB storage device**

- Hold and **BASS BOOST** simultaneously for more than 2 seconds to start or stop recording (microphone input only).
- When recording starts, the **BASS BOOST** LED flashes white once.  
 → When recording stops, the **BASS BOOST** LED flashes white twice.

**6.3 Music control**

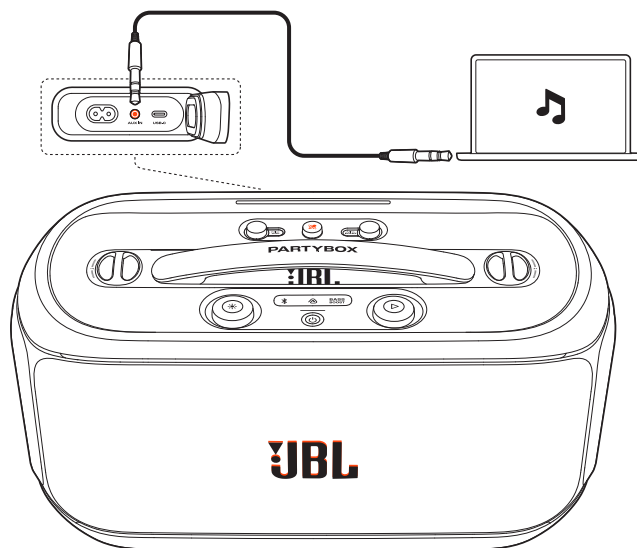


- Press once to pause or resume playback.
- Press twice to skip to the next track.
- Press three times to skip to the previous track.
- Rotate the clockwise / counterclockwise to increase / decrease the main volume.
- Press **BASS BOOST** to select a bass level: level 1, level 2, or off.

**Note:**

- The skip operation is unavailable in **AUX** mode.

**6.4 AUX connection**



1. Connect an external audio device to the speaker through a 3.5 mm audio cable (not supplied).
2. After stopping playback from any other source, start audio playback on the external device.

## 6.5 Mixing sound with a microphone

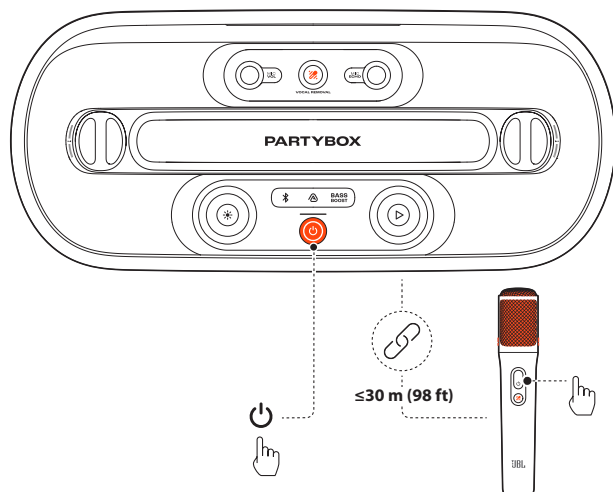
By using a microphone, you can mix sound with an audio source.

### Notes:

- Always set the microphone volume to the minimum level before microphone connection / disconnection.
- Always disconnect the microphone when you are not using it.

### 6.5.1 Connecting a microphone

By default, the wireless microphone comes pre-paired with the speaker at factory.



Turn on the speaker and the supplied wireless microphone in sequence.

→ Wireless connection will be set up automatically.

### Note:

- The microphone powers off automatically after 10 minutes of inactivity.

### To connect a new wireless microphone

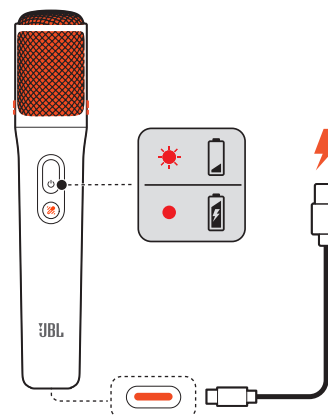
1. Turn off the speaker.
2. Turn on the new microphone and the speaker.  
→ The microphone will pair and connect with the speaker automatically within 3 minutes.

### Note:

- Make sure that the distance between the new wireless microphone and speaker is within 1 m (3.3 ft).

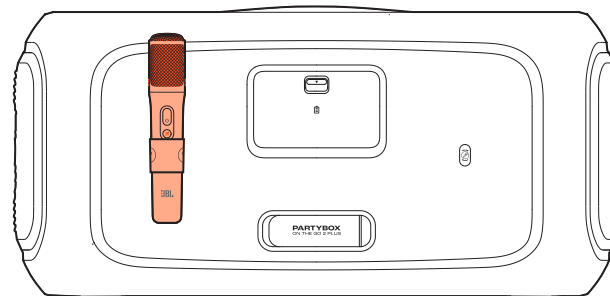
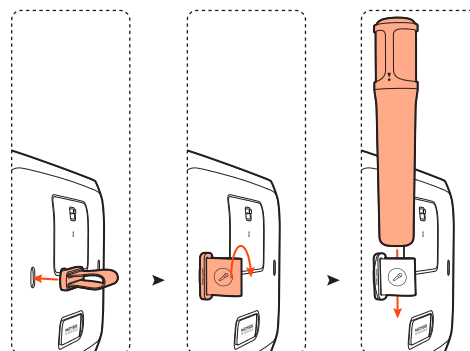
### To charge the wireless microphone

The microphone is powered by the built-in rechargeable Li-ion battery. When the battery level is low, the status indicator flashes red quickly.



Connect the microphone to power through the USB-C port.  
→ The microphone starts charging automatically.

### To position the microphone



1. Attach the microphone holder to the speaker, as illustrated.
2. Gently place the microphone into the holder. Ensure it is secured with the microphone holder strap.

### To update the software

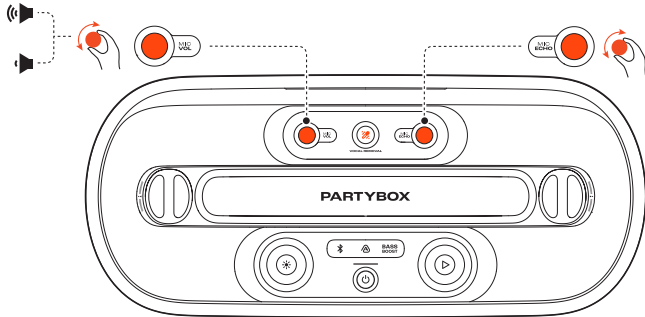
When connected to the JBL ONE app, the microphone automatically starts software update (if available).

→ When the update is complete, the microphone will restart and automatically reconnect with the speaker.

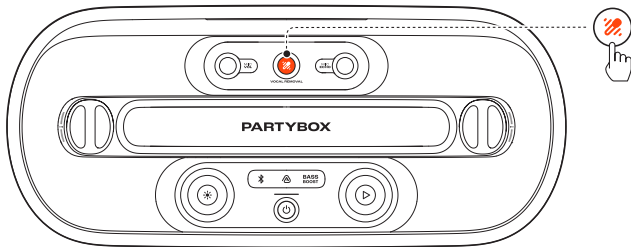
### 6.5.2 Mixing sound

Sing through the microphone.

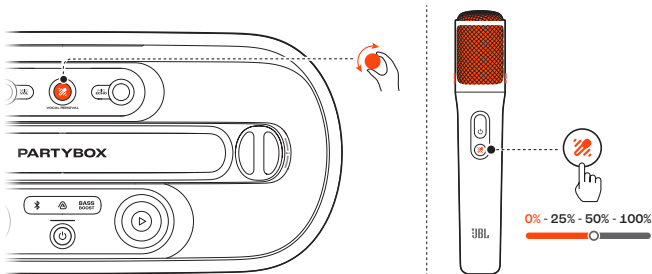
- To adjust the volume of the audio source, rotate the ► knob clockwise or counterclockwise.
- To adjust the volume or echo level of the microphone, rotate the corresponding **MIC VOL** or **MIC ECHO** knob.



### 6.6 Vocal removal



To remove the original vocals from a song and leave only the background music, press . To restore the vocals, press again.

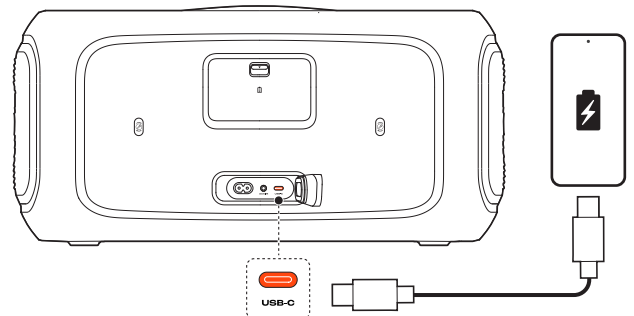


When the vocal removal is turned on, to adjust the vocal track levels, rotate the knob on the speaker or press the button on the microphone. The microphone provides four vocal volume presets: 0%, 25%, 50%, and 100% vocal levels.

### 6.7 Charging your mobile device

#### Caution:

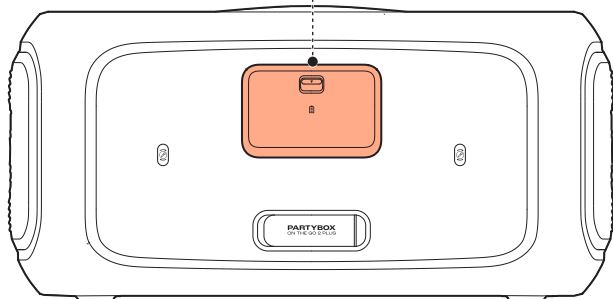
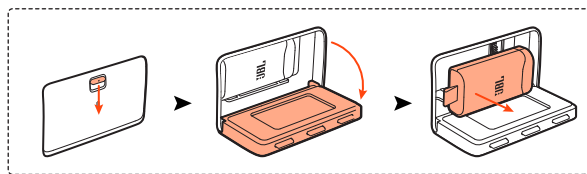
- Do not connect your speaker until the USB-C port is completely dry and clean.



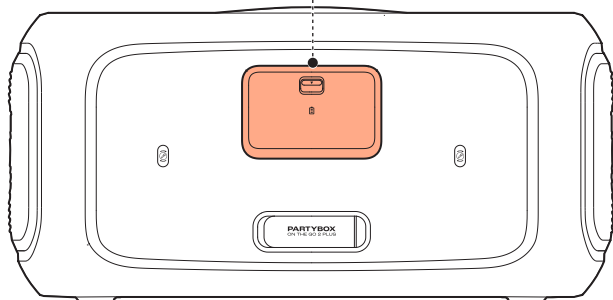
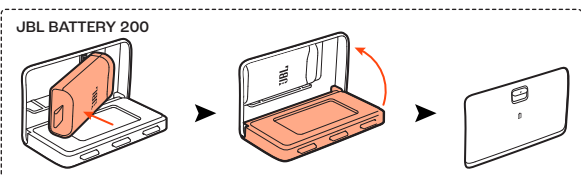
#### Note:

- The USB charging cable is not supplied.

## 6.8 Replacing battery (JBL BATTERY 200)



1. Pull down the latch to open the battery compartment, and then remove the old battery.

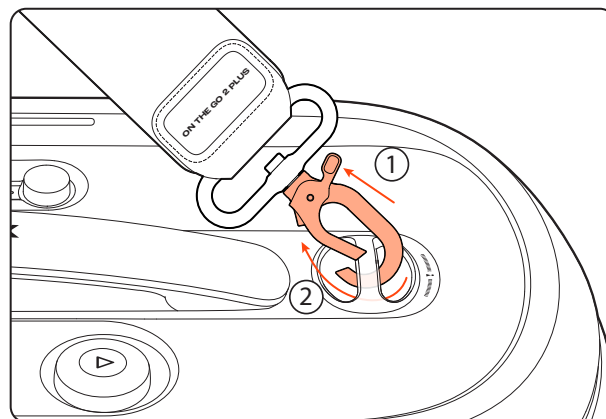


2. Insert a new battery of the same type (JBL BATTERY 200) with the metal contacts facing down, and then close the battery cover.

## 7. CARRYING YOUR PARTYBOX

### Cautions:

- Before carrying the speaker, ensure that all the cords are disconnected.
- To avoid personal injury and/or property damage, hold the product firmly while carrying, and while it is not being used, remove the strap.
- Remove the strap if you hear vibration noise caused by the strap hooks when playing bass-heavy music.



Use the supplied shoulder strap to carry the speaker on the go.

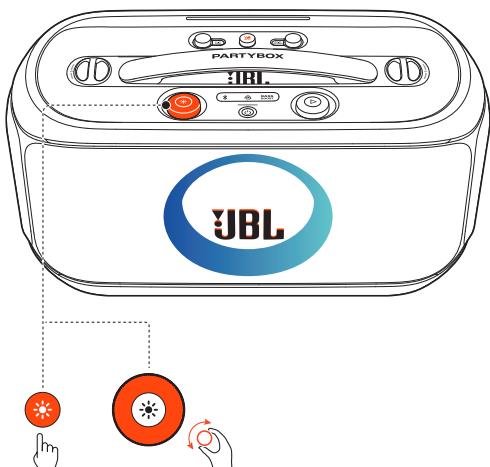
## 8. ADVANCED USAGE

### 8.1 JBL ONE app



Download and install the JBL ONE app to get more from the product.

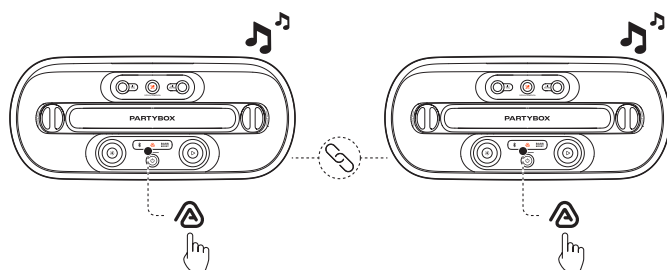
### 8.2 Light effect



- Press to turn light effect on or off.
- Hold for more than 2 seconds to turn strobe / stary light on or off.
- Rotate the knob clockwise / counterclockwise to switch between different light patterns.

### 8.3 Multi-speaker connection

You can connect multiple PARTYBOX speakers to create a party atmosphere with enhanced sound.



Press on both speakers.

#### To disconnect:

Power off or press on either speaker.

#### Notes:

- By default, the speaker connected to your Bluetooth device acts as the primary speaker.
- Vocal removal would be disabled during multi-speaker connection.

### 8.4 Factory reset

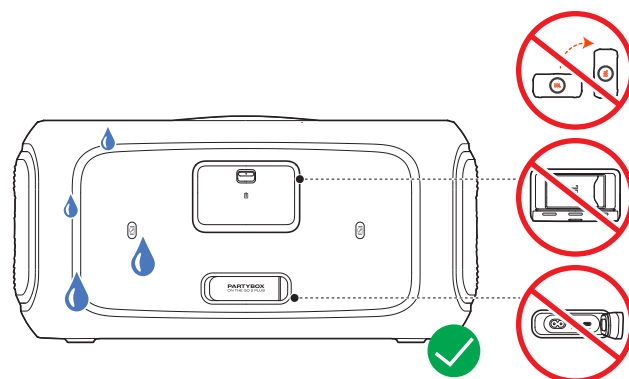
To restore the factory settings, hold and for more than 10 seconds.

### 8.5 IPX4

#### Cautions:

- Always keep the charging port dry before connecting AC power.
- To ensure splash resistance, always keep the protective covers closed securely.

The speaker is IPX4 splash resistant.



## 9. SPECIFICATIONS

- Transducer: 1 x 5.25 inch (135 mm) woofer;  
Tweeter: 2 x 0.75 inch (20 mm) dome tweeters
- Signal-to-noise ratio: > 80 dB
- Output power: 100 W RMS (IEC60268)
- Power input: 100 - 240 V ~ 50 / 60 Hz
- Frequency response: 40 Hz - 20 kHz (-6 dB)
- USB charge out: 11 V / 2 A (Max) (Speaker off mode)
- USB file format: FAT16, FAT32
- USB playback formats supported (Disable for EMEA region):  
.MP3, .WAV, .FLAC
- Power cable type: AC power cable (type varies by regions)
- AC cable length: 2.0 m / 6.6 ft
- Battery type: Li-ion 34 Wh (7.2 V / 4722 mAh)
- Battery charge time: < 3.5 hours (Speaker off mode)
- Music play time: Up to 15 hours (varies by volume level and audio content)
- Bluetooth® version: 5.4
- Bluetooth® profile:  
A2DP V1.4, AVRCP V1.6 (SW), TMAP1.0, PBP1.0
- Bluetooth® transmitter frequency range:  
2.4 GHz - 2.4835 GHz
- Bluetooth® transmitter power: ≤ 16 dBm (EIRP)
- Bluetooth® transmitter modulation:  
GFSK,  $\pi/4$  DQPSK, 8DPSK
- 2.4G wireless transmitter frequency range: 2404 - 2478 MHz
- 2.4G wireless transmitter power: < 10 dBm (EIRP)
- 2.4G wireless modulation: GFSK
- Aux-In: 370 mV RMS (3.5 mm connector)
- Mic-In: 20 mV RMS
- Bluetooth / USB input: -9 dBFS
- Product dimensions (W x H x D):  
501 mm x 258 mm x 221 mm / 19.72" x 10.16" x 8.70"
- Net weight: 6.45 kg / 14.22 lbs
- Packaging dimensions (W x H x D):  
586 mm x 355 mm x 278 mm / 23.07" x 13.98" x 10.94"
- Gross weight: 9.27 kg / 20.44 lbs

## Wireless Microphone Specifications

- EASYSING with AI vocal removal: Supported
- Frequency response: 50 Hz - 15 kHz (-6 dB)
- Transmitter transmitting power: < 8.5 dBm (EIRP)
- 2.4G wireless transmitter frequency range: 2404 - 2478 MHz
- Distance between transmitter and receiver: ≤ 30 m
- Microphone playtime: Up to 10 hours
- Microphone dimensions (W x H x D):  
46.5 mm x 225 mm x 43 mm / 1.83" x 8.86" x 1.69"
- Microphone weight: 197 g / 0.434 lbs
- Mic rechargeable battery: 240 mAh 3.7 V Li-ion battery
- Carrier frequency: 2404 - 2478 MHz
- Receiver max output level: < 1 V RMS

## 10. TROUBLESHOOTING

### Caution:

- Never try to repair the product by yourself. If you have any problems while using this product, check the following points before you request service.

### System

#### The speaker will not turn on.

- Ensure that the speaker battery is not drained. If not, use the AC power instead.

#### No response from some buttons

- The product may be in demo mode. In demo mode, some buttons are disabled. With AC power connected, hold **X** and **▶** simultaneously for more than 10 seconds to exit.
- The top panel may be locked. In this case, all buttons / knobs on the top panel, except **⓪**, are disabled. Access the JBL ONE app or restart the speaker to unlock it.

### Sound

#### No sound from the speaker

- Ensure that the speaker is powered on.
- Adjust volume.
- Ensure that a sound source is active and not muted.

#### No sound during phone calls while your phone is charging

- Remove the USB charging cable before making or answering a call.
- Enable the phone's speaker mode to output sound through the phone instead of the speaker.

### Bluetooth

#### A device cannot connect with the speaker.

- Ensure that the Bluetooth function of the device is enabled.
- The speaker is already connected with another Bluetooth device. Hold **X** on the speaker for more than 10 seconds to disconnect and pair with a new device.

#### Poor audio quality from a connected Bluetooth device

- The Bluetooth reception is poor. Move the device closer to the speaker, or remove any obstacle between the device and speaker.

### Wireless microphone

#### No response from the microphone.

- Turn on the microphone.
- Charge the battery of the microphone if the battery level is low.
- Pair the microphone with the speaker manually (see [6.5.1 Connecting a microphone](#)).

## 11. COMPLIANCE

The product complies with Commission Regulation (EU) 2023/826 ecodesign requirements for off mode, standby mode, and networked standby energy consumption of electrical and electronic household and office equipment.

#### 1. Information on power consumption

- Off mode: N/A
- Standby mode:  $\leq 0.5$  W
- Networked standby mode:  $\leq 2.0$  W
- Networked standby mode if all wired ports are connected and all wireless ports are activated:  $\leq 2.0$  W

#### 2. The period after which the power management function switches the equipment automatically into:

Off/Standby mode	When the system is in normal operation	Switched to Off/ Standby mode after 20 minutes of inactivity
Networked Standby mode	When wireless network connection is activated	Switched to networked Standby mode after 20 minutes of inactivity

The maximum operation temperature is 45 °C.

No naked flame sources, such as lighted candles, should be placed on the apparatus.

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## 12. TRADEMARK



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